

Best Tourism Villages by UN Tourism

Guidelines for Application 2025 Edition

Best Tourism Villages by UN Tourism

Guidelines for Applications 2025 Edition February 2025

Table of contents

<u>1.</u>	INTRODUCTION	3
<u>2.</u>	GENERAL CONSIDERATIONS	3
<u>3.</u>	GUIDELINES FOR SUBMITTING APPLICATIONS	4
3.1.	How to Access the Online Application Form	4
3.2.	Filling in the Online Application Form	7
3.3.	Submitting the Online Application Form	13
<u>4.</u>	CONTACT	16
ANNE	X 1: GUIDELINES FOR ANSWERS - SECTION 4. AREAS OF EVALUATION	17

1. Introduction

- When preparing the application(s) please carefully read this document along with the following documents (available at https://tourism-villages.unwto.org/en/) :
 - Terms and Conditions
 - Areas of Evaluation
 - Application Form (Word version)
 - General Presentation Template
 - Copyrights Template

2. General Considerations

- The Call for Applications is open to all UN Tourism Member States¹ (herewith referred as Member(s))²³60.
- UN Tourism will provide each Member with a specific code for the purpose of the online application process.
- Applications are not open for individual candidacies by villages and must always be presented by a Member through the National Tourism Administration.
- Members can submit a maximum of **eight** villages per edition. An application form must be filled per each village.
- All communications related to this initiative will be directed to the contact person in the Member indicated in the application form. Please ensure that the contact details of the designated person are correct.

¹ Applications related to villages located in a territory that is the subject of a dispute, of sovereignty or other, before the United Nations will not be considered as per the Terms and Conditions of the Initiative.

² Please refer to the complete list of UN Tourism's Member States at <u>https://www.unwto.org/member-states</u>

³ For more information on eligibility please refer to the Terms and Conditions of the initiative available in https://www.unwto.org/tourism-villages/en/the-initiative/

- Applications must be summited <u>only</u> through the online application form. No other form of applications will be considered.
- All information must be submitted in either **English or Spanish only**. Information in any other language will not be considered.
- All supporting files must not exceed 20MB (except for videos, which can have a limit of 30MB). If the file exceeds the size, a message will appear saying "*The* selected file size is too large. Maximum file size is: 20/30MB." and it will not allow to upload the file.
- Online applications which are incomplete or received after the deadline (19 May 2025, 23:59 CEST) will not be accepted.

3. Guidelines for Submitting Applications

IMPORTANT: Members are strongly recommended to submit their online application form as soon as possible and avoid submitting it the last day (Monday 19 May 2025, 23:59 (CEST)).

3.1.How to access the online application form

<u>1. Invitation Email and creation of an account on the UN</u> <u>Tourism Applications Platform</u>

- The Focal Points from the UN Tourism Member States will receive an invitation e-mail from UN Tourism Applications Platform <u>untourismapplications@unwto.org</u> (*no-reply email*). You are kindly invited to check the spam, junk, or quarantined e-mail folders.
- 2. Applicants must click on the box "**Join Now**" in the e-mail to complete the registration process.

- 3. The applicant will be requested to create his/her user by setting a password.
- 4. Once created, please select your language of choice (English or Spanish) at the top right of your screen before continuing with the process.
- 5. Then, the applicant must click on the box "**View programs**", and then click on the box "**Fill out eligibility profile**".
- In the next window, the applicant will need to select the initiative he/she is accessing from the drop-down list (Best Tourism Villages by UN Tourism 2025). The applicant will then be asked to insert the access code that will have been provided in the invitation email.

🐥 Programs	A My Applications	0 -	EN -	Carlos Jurado
e not received the	access code, please se	nd an en	nail to	
IN Tourism Memb	ers States (National	Touris	m	
ates Focal Points	5.			
ny profile				
	re not received the IN Tourism Memb	re not received the access code, please se IN Tourism Members States (National tates Focal Points.	re not received the access code, please send an er IN Tourism Members States (National Touris tates Focal Points.	re not received the access code, please send an email to IN Tourism Members States (National Tourism tates Focal Points.

7. Once inserted, you must click "**Save my profile**" and it will give you direct access to the user area of the application.

Kindly note that this code will only be required to log in <u>the first time</u>. After that, the user will be required to use his/her own password, which will be the same password to be used each time he/she wants to access the application area.

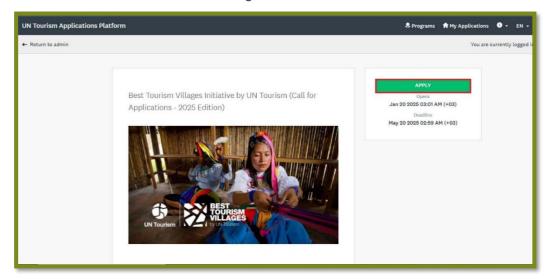
The online form will be accessible from the Best Tourism Villages website (APPLY button in

the top right corner) or via this link: <u>UN Tourism Applications Platform.</u>



2. Creating and starting an Application

- Once you have completed the registration process by following the steps mentioned previously, you will find the Best Tourism Villages Initiative listed in the **Programs** section. Click on "More" to access the main program page.
- In the next window you will find a small introduction and important notes on the application process. In order to create a new application, you must click on the APPLY button on the right of the screen.



 A new window will emerge asking to name your application with the name of the village you are going to submit. Once done, please click on the button "CREATE APPICATION".

4- Return to admin			
Best Tourism Vi Applications - 20	Name your application Name of Vilage 75 characters maximum CANCEL CREATE APPLICATION	X APPLY Opens 1025 03:01 A Descline 1025 02:59 A	

4. You will then be redirected to the Application page where you will find the different sections of the application form (under "Your tasks").

n to admin			You are curre	ently logged in as: It
	0 of 6 tasks complete Last edited: Feb 4 2025 TI:29 AM (+00) REVIEW SUBMIT	Best Tourism Villages Initiative b [2] Village 1 ID: 0000000057 APPLICATION ACTIVITY	Proview •••	
	Deadline: May 20 2025 02:59 AM (+03)	Your tasks		
		() 🖹 1 - Basic Information	>	
		📄 🖹 2 - Key Tourism Data	>	
		3 - Presentation and Motivation	>	
		4 - Areas of Evaluation	>	
		5 - Supporting Visual Files	>	
		() 🖻 6 - Compliance Framework	>	

- 5. You can start filling out the form. Please refer to section *3.2. Filling in the Online Application Form* for specific guidance on the different fields.
- Each time you want to create a new application (up to the maximum of 8 forms allowed

 one per village), you must go again to "Programs" section, you must click on the
 APPLY button on the right of the screen and repeat the process again following the same steps mentioned above.

3.2.Filling in the Online Application Form

- During the process, make sure to keep the preferred language selected in the menu above. It is recommended not to change language during the process to ensure that this action does not interfere in the correct functioning of the forms.
- The online application form will not allow submission unless you have completed all <u>mandatory</u> fields. These fields will be recognisable as they will not allow the user to progress through the form unless they are filled in.
- The online application allows you to save content **before** submitting. This will allow you to access your form (or forms in case you are submitting more than one application) as you wish and continue filling in different fields at a later stage and attach new documents before final submission.

- The information included in the online application is the full responsibility of the Member. UN Tourism shall not be liable for any false, inaccurate, obsolete, incomplete, or erroneous data submitted. In such a case, the application shall be automatically excluded from the evaluation process and shall not be entitled to make any claims against UN Tourism.
- All documents must be submitted in the format specified in the online application form and must not exceed the maximum length and/or size indicated. The title of each document should reflect the contents of the document.

<u>1. How to fill in the Online Application Form: step by step</u></u>

1. Basic Information

- Please make sure to write the exact name of the village (Field 1.1.) as well as the name of the village in the original language (Field 1.2.) if different from the above.
- Sometimes, there can be more than one village with the same name in the country. Please, insert the name of the region, province, prefecture, municipality or other relevant geographic or administrative indications to help us identify the village in Field 1.4.
- When providing the geographical coordinates of the village (Field 1.5.), please use the format "latitude, longitude" with decimal degrees, ensuring that latitude ranges from -90 to 90 and longitude from -180 to 180. The coordinates should be indicated following the following format:
 - o Latitude: 40.7128
 - Longitude: -74.0060
- Considering that a maximum of 15.000 inhabitants is an eligibility pre-requisite, please indicate the number of inhabitants and do not forget to submit a supporting document on population census for the village for the latest year available. (Field 1.6.). Kindly note that this field is mandatory. Failure to upload the required

documentation may result in the exclusion of the village from the application screening process.

- In field 1.8., you will be requested to provide the contact corresponding to the highest authority in the village (1.8.1 – 1.8.10) and the contact corresponding to the representative from the village for all communications with UN Tourism (1.8.11-1.8.15).
- In field 1.9., you will be requested to provide the contact corresponding to the responsible for the application of the UN Tourism Member State at the National Tourism Administration. This person will be responsible for the communication and coordination of all issues related to the candidacy.

2. Key Tourism Data

- In this section (2. Key Tourism Data), if available, please provide the information requested in each of the fields on:
 - o 2.1. Visitors
 - o 2.2. Tourism products and tourism related businesses
- Please note that the information provided in this section will not be evaluated, although we encourage the village to provide with this data if available.
- For further information on definitions on visitors, tourism products, etc., kindly refer to the <u>UNWTO Glossary of Tourism Terms</u>⁴ and to the <u>International</u> <u>Recommendations for Tourism Statistics 2008</u> (IRTS 2008)⁵
- You can refer to **UN Tourism Tourism definitions**⁶ on types of tourism to check some examples to provide the main types of tourism products of the village.

⁴ Online available at: <u>https://www.unwto.org/glossary-tourism-terms</u>

⁵ Online available at: <u>https://unstats.un.org/unsd/publication/Seriesm/SeriesM 83rev1e.pdf#</u> ⁶ UN Tourism - Tourism Definitions (April 2019), online available at: <u>https://www.e-</u>

unwto.org/doi/book/10.18111/9789284420858

3. Presentation and motivation

- In this section (3. Presentation and motivation), candidates are requested to provide with the information related to motivation and other descriptive information in fields 3.1 to 3.10. Additionally, candidates are requested to upload the following files:
 - A short video either in English or Spanish (maximum 2 minutes) telling us why the village should become a Best Tourism Village by UN Tourism. (Field 3.8.). The video should be tailored to this purpose (unedited simple shot taken with a smartphone is sufficient), no general promotional video is accepted.
 - Format and limit specified: mp4 format, 2min max., 30MB max.
 - A general presentation following the structure provided in the template *General Presentation* available for download on the <u>website</u> (Field 3.9.)
 - The general presentation should be a "summary" of the candidacy. This is a good opportunity to stress the most relevant initiatives and highlights of the village, so make it as visual as possible (use bullet points, relevant pictures...) to showcase the information provided in the section Areas of Evaluation. Keep in mind that this template is only a suggestion of how the information to be presented should be structured. Be **creative** to present the most relevant information in a concrete and orderly way.
 - Format and limit specified: PDF format, 12 slides max, 20MB max.

4. Areas of Evaluation

- In order to fill in this section, please read carefully the document Areas of Evaluation (available in the <u>website</u>).
- In the case of selecting YES in the questions in the section 4. Areas of Evaluation, it is also mandatory to answer the following question and provide a

detailed reply. Failure to reply to this question or leaving it blank will be considered as a NO answer.

- We strongly encourage candidates to focus on providing as much as possible specific and concrete information for the purpose of evaluation by the Advisory Board. Please avoid providing generic information that does not allow for proper assessment of the village's initiatives in that particular topic. For example, if a candidate mentions initiatives related to the question that are being developed in the village, but does not provide details on that initiative (beneficiaries, impact, measures...) the answer may be considered incomplete.
- Please refer to Annex below "Annex 1: Guidelines for answers Section 4. Areas of evaluation" (page 17) to better understand what kind of information is requested for some of the questions.
- In this section, applicants are invited to submit a maximum of 3 relevant supporting links per question. In case of providing links to file storage (e.g. Google Drive) or File Sharing (e.g. We Transfer), please ensure that access is guaranteed and does not require a specific password, and that they do not expire. Failure to submit the supporting links will result in the impossibility to assess adequately that area by the Advisory Board.
- Format and limit specified: PDF format, limit specified in the number of words allowed per question, 20MB max.

5. Supporting Visual Files

- In this section (5. Supporting Visual Files), applicants are invited to upload supporting audio-visual files (promotional images and videos of the village) to help the Advisory Board get to know better the village and its activities.
 - o Images: jpg. Up to 10 images. 20MB per file max.
 - Videos: mp4. Up to 3 videos. 30MB per file max.
- Participants are encouraged to provide audiovisual material of the best possible quality. Kindly note that in the case of being recognized as Best Tourism Village, this material will be used for all communication materials.

- Candidates shall duly credit third party copyrights and license to use them when applicable or if requested by the Secretariat at any time. For that purpose, candidates are asked to upload a document including the copyrights of all audiovisual materials uploaded in Field 5.2. following the template available for download in the website (Copyrights Template).
- Each supporting file must not exceed 20MB (except for videos, which can have a limit of 30MB). If the file exceeds the size, a message will appear saying "The selected file size is too large. Maximum file size is: 20/30MB." and it will not allow to upload the file.
- In section 5.3., applicants are invited to provide up to three YouTube links or to other similar video sharing platforms (i.e.: vimeo, Tencent, iQiyi, etc.) of promotional videos of the village (if any).

6. Compliance Framework

- In order to submit the online application form you will need to accept the provisions related to the following issues:
 - Compliance Framework
 - Undertaking Declaration, including acceptance of the Terms and Conditions
 - Data Protection Provisions

2. Editing the Application Form

- Your progress will be saved on the platform whenever you click "Save and Conitnue Editing" at the bottom of the page, allowing you to return at any time to complete your existing applications.
- If you want to access any existing applications, please click on the section 'My **Applications**' on the menu at the top right to see all your listed applications.

UN Tourism Applications P	latform	🎗 Programs	A My Applications	• •	EN	- I
+ Return to admin			You are c	urrently	logge	ed in as
	S - Supporting Visual Files					
	B 6 - Compliance Framework		1			

- 1. Enter the application and click on the task you wish to edit.
- 2. If you want to edit information from a section that has been marked as complete, please click on the 'More Options' (...) icon in the top right corner of the task and click "Edit".
- 3. Click 'Previous/ Next' to navigate between the pages and make your changes.
- 4. If you have previously pressed **Mark as Complete** on a form, but have not yet submitted your application, you can choose to make Edits to your task.
- Additional information on completing an application is available on the SurveyMonkey Apply site: <u>https://help.smapply.io/hc/en-us/articles/115001445354-Completing-an-Application-FAQ</u>

3.3. Submitting the Online Application Form

- You will be allowed to submit the form once you have marked all 6 sections of the form as complete. Before submitting your application form kindly recall to revise it.
- To submit the final application, click on the **SUBMIT** button.

UN Tourism Applications Pla	<u>utform</u>	🕏 Programs 🛛 📦 Applications		
	K Back to application	6 - Compliance Framework		
	<u>Best Tourism Villages Initiative by UN</u> TEST20502 ID: 0000000060	Compliance Framework		
	🕑 🖹 1 - Basic Information	UN Tourism		
	🕑 🗎 2 - Key Tourism Data	Compliance Framework COMPLIANCE		
	♂ 3 - Presentation and Motivation	Please use the following links to access the <u>Statutes of UN Tourism</u> and the <u>Global Code of Ethics for Tourism</u> Responses Selected:		
	4 - Areas of Evaluation	1. I am aware and accept the Statutes of UN Tourism and the Global Code of Ethics for Tourism		
		2. I am aware and accept to comply with the Terms and Conditions of 'Best Tourism Villages by		
	🥑 🖹 5 - Supporting Visual Files	UN Tourism' initiative. Accordingly, I recognize that UN Tourism reserves the right to suspend or exclude a village from 'Best Tourism Villages by UN Tourism' Network at any time in case of breach of these Terms and Conditions, for not meeting the requirements for ioning the initiative		
	📀 🖹 6 - Compliance Framework 🔷 🗎	for any other reason duly justified.		
	6 of 6 tasks complete	3. I acknowledge the obligation to inform the village about these Terms and Conditions and to ensure that village accept and comply with said Terms and Conditions before, during and after its participation in the initiative.		
	Last edited: Feb 5 2025 05:17 PM (CET) UN Tourism [®] Velowick may mention its membership as such. Or Tourism [®] Velowick may mention its membership as such. Or			
	REVIEW	Tourism Villages by UN Tourism can use the initiative's logo according to the Terms and Conditions and to the Guidelines for the use of the logo. Any use of UN Tourism's signs (name,		
Development May 00 0005 01/50 AM (0507)		emblem, flag or acronym) shall be subject to prior written authorization by UN Tourism and in full compliance with the terms and conditions in accordance with UN Tourism Terms of Use.		

- Once submitted, the application cannot be modified and the submitted application will be considered as the final version. Therefore, kindly recall to revise it carefully before submission and ensure that you do not forget to include any information and/or attach all the mandatory documents as well as the supporting documents.
- Once submitted you will receive a confirmation e-mail.
- Applications shall be submitted online before 19 May 2025, 23:59 (CEST).
- UN Tourism will not be responsible for the late delivery of submissions due to the lack of planning or possible technical difficulties (such as the size limit of the attachments). It will be the responsibility of the applicants to ensure that submissions are received by the Secretariat on time.
- Kindly recall that by submitting the application, Members acknowledge their acceptance of the entire Terms and Conditions and of the Compliance Framework.

<u>1. Downloading the Application</u>

• There are two ways to download your application in PDF format from the platform:

A) From the section "My Applications"

1. Click on the 'More Options' (...) icon in the top right corner of the tile of the application you wish to download.

UN Tourism Applications Platform	Regrams
All Applications -	
Eest Touriem Villages Ini (Call for Applications - 2 TESTI0502 0000000058	
SUBMITTED	
VIEW Submitted on: Feb 5 2025 04:59 PM (CET)	

2. Click 'Download'

B) From within the application

1. Click on the 'More Options' (...) icon in the top right corner of the application.

ns Plat	torm		APrograms 🖬 My Applications 🖣
	Submitted	Best Tourism Villages initiative b [2]	⊘ Preview ····
	Submitted on: Feb 5 2025 04:59 PM (CET)	TEST10502	Download
		APPLICATION ACTIVITY	
		Previous tasks	
		Completed on: Feb 5 2025 02:35 PM (CET)	>
		Completed on: Feb 5 2025 02:46 PM (CET)	>
		Completed on: Feb 5 2025 02:43 PM (CET)	>
		Completed on: Feb 5 2025 03:12 PM (CET)	>
		Completed on: Feb 5 2025 03:24 PM (CET)	>
		Completed on: Feb 5 2025 04:57 PM (CET)	>

2. Click 'Download'

4. Contact

• For any questions please contact the UN Tourism Secretariat at besttourismvillages@unwto.org

2025 Edition

February 2025

ANNEX 1: Guidelines for answers - Section 4. Areas of evaluation

Guidelines for answers

Section 4. Areas of Evaluation

1. Cultural and Natural Resources

A.1.1. Does the village have recognized **cultural resources** (tangible and intangible)? *

- Provide only cultural resources that are recognized at sub-national, national, regional or international levels (e.g. UNESCO World Heritage sites, national or provincial inventories, etc.)
- State the recognition entity, the year of recognition and the reason for recognition. If not yet recognized, official steps towards a recognition could also be mentioned.
- Tangible cultural resources include monuments, sites, buildings, artifacts, etc. of cultural, historical or scientific significance
- Intangible cultural resources include oral traditions, performing arts, social practices, rituals and festive events, knowledge and practices concerning nature and the universe, and traditional craftsmanship
- A.1.2. Does the village have recognized natural resources? *
 - Provide only natural resources that are recognized at sub-national, national, regional, or International levels (e.g. national parks, protected areas, GIAHS, Global Geoparks, Biosphere Reserves)
 - State the recognition entity, the year of recognition, and the reason for recognition
 - The recognized natural resource can be within the village or in its vicinity

2. Promotion and Conservation of Cultural Resources

A.2.1. Does the village disseminate and/or promote policies, measures and initiatives aimed at the **conservation and promotion of its cultural resources**? *

- Assessment of the cultural resources through scientific documentation, site interpretation, and touristic information and communication
- Participation in national/regional/international conservation programmes or certifications
- Intergenerational transmission of traditional knowledge and practices

- Restoration, preservation, and protection of traditional architecture and historical buildings
- Regulatory frameworks for preservation of historical centres
- Showcasing cultural traditions and lifestyle through creative industries or cultural manifestations

3. Economic Sustainability

A.3.1. Does the village disseminate and/or promote policies, measures and initiatives to support the **access to finance** for tourism development and **tourism investment**?*

- Facilitation of access to finance mechanisms (loans, micro-credits, low interest loans)
- Availability of fiscal incentives for local businesses
- Dissemination of information among local stakeholders on access to finance and investment opportunities
- Capacity building for local stakeholders on business operation of rural tourism
- Connecting with investors through investment forums and events

A.3.2. Does the village disseminate and/or promote a framework that is conducive

to business development, particularly for tourism Micro, Small and Medium Enterprises (MSMEs) and entrepreneurship? *

- Existence of policies that support and incentivize the setting-up of new businesses and MSMEs
- Existence of cooperatives and/or local business associations to facilitate access to markets, develop marketing strategies, etc.

4. Social Sustainability

A.4.1. Does the village disseminate and/or promote policies, measures and initiatives to **foster employment in the tourism sector**? *

- Existence of policies that promote decent employment with equal opportunities

- Measuring employment or business ownership in the tourism sector

A.4.2. Does the village disseminate and/or promote policies, measures and initiatives to **advance gender balance** in tourism and to support skills development, employment and entrepreneurship in tourism for youth (17-29 years old)? *

- Raise awareness on gender balance and youth empowerment through workshops and campaigns
- Existence of data on women and youth employment and ownership of tourism businesses
- Existence of training and educational activities to enhance women's and youth's skills development and entrepreneurship
- Partnerships and agreements with the private sector to foster women and youth employment in tourism
- Fiscal and financial policies to incentivize women and youth employment in tourism
- Success of the village in reversing the youth outmigration

A.4.3. Does the village disseminate and/or promote policies, measures and initiatives to **foster opportunities for vulnerable populations in tourism** (i.e., underrepresented residents from indigenous groups of ethnic minorities and persons with disabilities)? *

- Existence of data on vulnerable populations employment in tourism
- Existence of training and educational activities to enhance vulnerable populations skills development
- Partnerships and agreements with the private sector to foster vulnerable populations employment in tourism
- Fiscal and financial policies to incentivize vulnerable populations employment in tourism

A.4.4. Does the village disseminate and/or promote policies, measures and initiatives to advance **human resources**, education and skills development, with particular focus in advancing innovation and reducing the digital skills gap in tourism? *

- Existence of training, educational and capacity building activities to enhance skills development in tourism
- Existence of training, educational and capacity building activities to reduce the digital skills gap

A.4.5. Does the village disseminate and/or promote policies, measures and initiatives to **advance accessibility** for travellers with specific access requirements (persons with disabilities)? *

- Adaptation of sites and facilities infrastructure to travellers with special needs: stepfree access, wide doors, adapted public toilet, etc.)

- Availability of accessible information: Braille languages, pictograms, subtitled videos, QR codes, video announcement, etc.)
- Availability of reserved/priority parking slots and of seating for persons with disabilities, seniors and pregnant women in public transportation and public spaces
- Existence of training and awareness activities for businesses and staff on universal accessibility

5. Environmental Sustainability

A.5.1. Does the village disseminate and/or promote policies, measures and initiatives for the **preservation and conservation of natural resources**? *

- Actions for the greening of the location with trees and shrubs typical of the location
- Participation in national, regional or international natural conservation programmes
- Compliance with local, national and international laws for the protection of biodiversity and conservation of species
- Existence of handicrafts or projects based on natural resources, including agriculture
- Initiatives to enhance landscape qualities through visual openings, panoramas, etc.
- Existence of conservation and management plans for natural resources

A.5.2. Does the village disseminate and/or promote policies, measures and initiatives aimed at **fighting climate change**? *

- Existence of an action plan to reduce CO2 emissions with proper monitoring and evaluation
- Promotion of environmentally friendly means of transport within the village and in its access

A.5.3. Does the village disseminate and/or promote policies, measures and initiatives to **reduce single-use plastics** in tourism? *

- Existence of measures to reduce one-single plastics in accommodation, restaurants and other value chain stakeholders
- Raising awareness campaigns addressed to tourists and business to reduce single-use plastics
- The use of naturally sources packaging materials

A.5.4. Does the village disseminate and/or promote policies, measures and

initiatives to monitor and reduce the impact of tourism on energy (i.e. electricity,

etc.) and water consumption and the generation of sewage and solid waste?*

- Existence of energy management plan

- Existence of lighting control systems, use of LEDs or low consumption lights, and other measures to support the adoption of energy efficiency and renewable energy
- Existence of water-saving initiatives
- Measurement and monitoring in the area of water consumption: water consumed by tourism establishments
- Existence of measures to reduce the use of potable water in tourism for irrigation purposes
- Existence of plans for waste-water management
- Measurement and monitoring in the area of waste-water: share of recycled water, share of sewage treatment, share of tourism establishments connected to sewage systems
- Existence of solid waste management system
- Measurement and monitoring in the area of solid waste: share of solid waste treated at the village level and in tourism establishments, share of tourism establishments connected to solid waste management systems, periodicity of waste management collection

6. Tourism Development and Value Chain Integration

A.6.1. Is the village integrated into an **area/network with wider tourism attractions** (e.g. part of a thematic national, regional or international route, of a cluster of villages with common natural and cultural values, of a natural park, etc)? *

- Being part of a thematic national, regional or international route, of a cluster of villages with common natural and cultural values, of a natural park, etc.

A.6.3. Does the village promote local gastronomy and local culinary culture? *

- Measures to ensure food safety from farm to table including food safety inspections, food control systems and trainings
- Existence of eating places that reflect rural and local values and promote linkages to local agriculture and biodiversity and to traditional or indigenous culinary culture
- Adoption of km0 sourcing and promotion of local food and products in accommodation, restaurants, shops, etc.
- Existence of intellectual property related to food knowledge and traditions
- Organization and promotion of gastronomy festivals/events

A.6.4. Does the village promote the **inclusion of farmers and local producers** (handicrafts, etc.) in **tourism products, activities and experiences** related to local traditions and facilitate their purchase by tourists? *

- Availability of activities and experiences related to lifestyle and rural environment including interactive workshops and activities with artisans and local producers
- Existence of shops and local markets to buy local food products and handicrafts
- Availability of touristic information on what and where to buy local products and crafts
- Existence of certified "Made locally" products
- Policies to promote the use of local food products over imported products
- Existence of local associations or networks of cooks, culinary professionals, etc.

A.6.5. Does the village advocate for the implementation of tourism **quality standards** and **certification systems** among tourism businesses and services providers? *

- Inspection of tourism facilities for compliance with safety and hygiene standards
- Existence of tourism businesses awarded with tourism quality standards, labels and certifications (i.e. certified organic products, fair trade, etc.)
- Promotion of trainings and capacity building activities for implementation of quality systems by local businesses
- Development and protection of trademarks, geographical indications and collective marks
- Acquisition by the village of a national, regional or international label

A.6.9. Does the village have or participate in **marketing and promotion** plans/initiatives?*

- Existence of a marketing strategy for the destination
- Existence of a physical or online Tourism Information Center providing quality information to the visitors
- Existence of structured, functional and updated website and other digital and social media platforms

A.6.10. Is the village's tourism offer well represented in **online and offline travel distribution channels** (i.e.: Google My Business, TripAdvisor, Booking.com, etc.) and in other new business models platforms? *

- Presence of accommodation and restaurant options on travel metasearch engines and Online Travel Agencies
- Promotion of training and incentives for business market access
- Measurement of visitor satisfaction as an indicator of economic success
- Existence of partnerships with specialised national or international tour operators

A.6.12. Please describe how **tourism brings positive economic impact** to the community and how it complements with existing economic activities such as agriculture, forestry, livestock and/or fisheries and their relevant processing industries. *

- Impact of tourism on the entire rural economy including agriculture, forestry, inland fisheries
- Share of tourism income generated by activities run and owned by locals

7. Governance and prioritization of tourism

A.7.2. Has the village a **dedicated structure for tourism** development and management (public, private or public-private)? *

- Existence of a governmental area responsible for tourism development, a DMO, or agreements with tourism businesses and associations in the destination
- Monitoring and evaluation of the Strategic Tourism Plan with identified KPIs
- Partnerships with the private sector and the academia to measure and monitor the sustainability of tourism
- Use of data to measure and manage tourism and dissemination of knowledge among tourism stakeholders for decision making

A.7.3. Does the village disseminate and/or promote **collaboration** with the businesses in the village? *

- Engagement of local stakeholders in the formulation and implementation of rural tourism policies through public consultations, coordination mechanisms and partnerships with the private sector
- Training of local residents in setting up and management of cooperatives
- Private sector representation in the local governance

A.7.4. Does the village cooperate with national or regional **governments on tourism** initiatives? *

- Alignment of the village tourism plan with the regional and national tourism policy
- Participation and coordination with national or regional tourism development policies, programmes and mechanisms
- Participation of the village tourism in national/regional tourism programmes, associations and networks

A.7.5. Does the village disseminate and/or promote the **participation of the community and its residents** in tourism planning and development; and has

measures that contribute to have tourism improve local well-being and satisfaction?

- The participation of the local community in tourism development is guaranteed by local rules, processes and work methods
- Engagement of the local community in the formulation and implementation of rural tourism policies
- Campaigns to raise awareness of the benefits of tourism
- Surveys to measure satisfactions among local residents
- Evidence of improvements in community daily life and well-being

A.7.6. Does the village collaborate with **educational** and **academic institutions** in tourism related issues? *

- Cooperation with knowledge institutions in developing new approaches and business models in tourism related issues

8. Infrastructure and connectivity

A.8.1. Please provide a description of the **village's transport infrastructure** that facilitates connectivity (i.e. paved access roads, public transport services, regular frequencies, available schedules, etc.)? *

- Availability of public transport options to get to the village with reasonable frequency
- Partnerships with nearest cities to promote joint public transport initiatives
- Partnerships with transport companies

A.8.3. Please provide a description of the village's communications technology and digital infrastructure (i.e. mobile broadband – 3G or above - internet bandwidth, access to big data technology, etc.)? *

i.e. mobile broadband – 3G or above - internet bandwidth, access to big data technology, etc.

9. Health, Safety and Security

A.9.1. Is the village part of a public health, safety and security plan/system? *

- Adequate access to emergency services (local police, firefighters, medical personnel, etc.)



With the vision of making tourism a positive force for transformation, rural development and community wellbeing, the **Best Tourism Villages by UN Tourism** initiative seeks to advance the role of tourism in valuing and safeguarding rural villages along with their associated landscapes, knowledge systems, biological and cultural diversity, local values and activities.

The **UN Tourism – World Tourism Organization**, a United Nations specialized agency, is the leading international organization with the decisive and central role in promoting the development of responsible, sustainable and universally accessible tourism. It serves as a global forum for tourism policy issues and a practical source of tourism knowhow. Its membership includes 160 countries, 6 territories, 2 permanent observers and over 500 Affiliate Members.